

Covid Safety Risk Assessment at Dragon house

Arrival and Departure

Social distancing will be in place at check in and check out. We are more than happy to recommend places to visit and we are always here to talk and help at a safe distance.

As we are only letting 3 en-suite rooms out at this time, it is unlikely you are going to bump into large groups.

It would be helpful if you could let us know a time of arrival to allow us to spread arrival times.

We will personally welcome you with a smile.

Alternatively, we can leave your key in the lock box and send you the code so you can check in yourselves.

Hand sanitisers will be available on entry and all guests are required to use it when entering the building.

Bedrooms

Recently, we've put a few extra things in place, but we don't want your stay to feel clinical or sterile. We have hand sanitiser in the hallway and on landings and ask that you wash your hands once safely in your room, and prior to leaving your room.

All objects and surfaces that are touched regularly will be disinfected, including bathrooms, door handles, light switches, TV remote.

We have removed information brochures and books. Information about the surrounding area and things to do can be found on:

<https://www.visitharrogate.co.uk/>

<https://www.yorkshire.com/>

Housekeeping

All soft furnishings have been removed so we can maintain a high standard of cleanliness.

We have left extra bin liners, cleaning clothes /wipes and Antibacterial spray in your en suite.

During short breaks of 2 nights or less we won't be servicing or entering your room, unless we need to for maintenance. For guests staying more than 2 nights we will do a basic service including towel change etc. Bedding will be changed after a 4 night stay. If Guests require more items for hot drinks etc please do not hesitate to ask. Please phone 01423 569888 or Text /whatsapp 07932672617

Linen will be cleaned in line with Government guidelines (or is professionally cleaned).

General

We are cleaning and disinfecting objects and surfaces that are touched regularly, particularly in areas of high use such as door handles, light switches and reception areas using appropriate cleaning products and methods. We appreciate your understanding and efforts to make things run as smoothly as possible in these difficult times. We look forward to seeing our returning guests and welcoming new guests to Dragon house. Thank you, Marie.